

## ODIN Contractor Team Contacts

Name	Function	Phone	E-Mail
Byers, Hope	Code 300/600/800/900/WFF Organizational Zone Rep. Code 400 and 500 Organizational Zone Rep.	301-286-7481	hbyers@pop200.gsfc.nasa.gov
Dotson, Greg	Desktop Services Manager	301-286-5931	gdotson@pop200.gsfc.nasa.gov
Helms, Sharon	Code 100/200 and 500 Organizational Zone Rep.	301-286-4542	shelms@pop200.gsfc.nasa.gov
Jenkins, Von	GSFC ODIN Delivery Order Program Mgr.	301-286-0373	vajenkin@pop200.gsfc.nasa.gov
Honse, Scott	Engineering Services Manager	301-306-2608	scott.honse@lmco.com
Morris, Christal	Catalog Administrator	301-306-2607	christal.morris@lmco.com
Snyder, Greg	Asset Management/System Refresh Mgr.	301-306-2624	greg.snyder@lmco.com
Volonakis, Dan	Operations Manager	301-306-2601	dan.volonakis@lmco.com
West, Donna	WFF ODIN Site Manager	757-824-1140	donna.p.west.1@gsfc.nasa.gov

### ODIN Help Desk

1-877-447-4968 or 301-286-3100

### Customer Outreach Hotline

301-614-6346

### LMIT ODIN Website

[www.odingsfc.com](http://www.odingsfc.com)

<http://odin-gsfc.gsfc.nasa.gov>

## GSFC ODIN Points-of-Contact

Name	Function	Phone
Broderick, Donna	GSFC ODIN Contracting Officer	301-286-8162
Freitas, Bob	GSFC ODIN Project Manager	301-286-8461
Jung, Steve	Deputy ODIN Project Manager	301-286-5487
Still, Patti	ODIN Resource Analyst	301-286-8991
Tyler, Kanitra	GSFC ODIN Security & Quality Assurance Manager	301-286-7801
Webb, Scott	WFF Technical Management Representative	757-824-1407



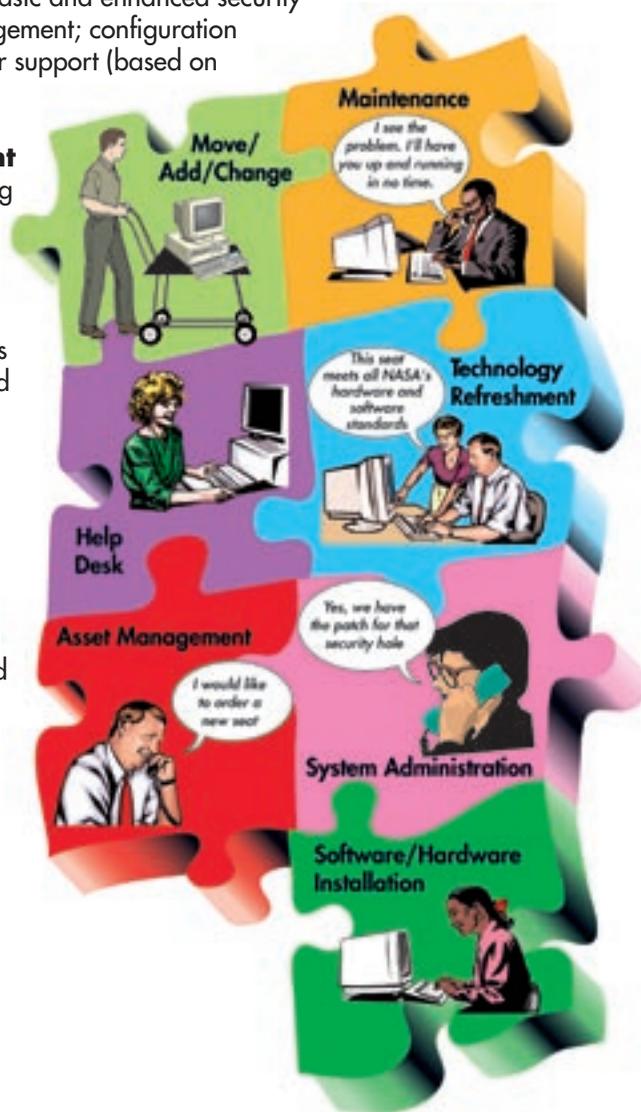
**ODIN** Contracting Desktop Initiative for NASA **GODDARD SPACE FLIGHT CENTER**



- Focusing Civil Servants to core government missions
- Shift asset management responsibilities to private sector
- Interoperability through NASA standards
- Accountable total cost
- Best business practices

## Outsourcing in a Seat Managed Environment

- **Maintenance** - Hardware, software and application software maintenance.
- **Technology Refreshment** - Provides for periodic refreshment of system hardware.
- **System Administration** - Services may include basic network security compliance; basic and enhanced security monitoring and management; configuration management; and user support (based on service level selected).
- **Asset Management** - Identification, tracking and reporting of all outsourced managed assets.
- **Help Desk** - Provides contact, resolution, and tracking services for system hardware, system software, and application software.
- **Move / Add / Change (MAC)** - Provides services to perform user requested de-installation, move, and re-installation of system hardware.



## Other Options Available

- **Catalog**
- **Server Seats (Web, FKE)**
- **Fax Seat**
- **Cell Phones**
- **PDA's**

